

RDN GLOBAL GENERAL TERMS AND CONDITIONS

1. GENERAL DEFINITIONS

- 1.1. "Organizer" means REAL DIRECT NETWORK GLOBAL LTD., trading as RDN GLOBAL, a limited company incorporated under the laws of England and Wales, which registered office is:
- 1.2. "Event[s]" means any conference, summit or any other activity organized by the Organizer.
- 1.3. "Sponsorship plan[s]" are created by the Organizer for those parties who wishes to participate more actively in the Event and may include special marketing arrangements, offers for attendees linked to the Sponsor and others of the kind. The Sponsorship plans are offered for each single Event and cannot be used for other Event.
- 1.4. "Sponsor[s]" includes any party who has agreed to sponsor an Event in accordance with the Sponsorship plans created by the Organizer for each Event.
- 1.5. "Attendance plan[s]" are created by the Organizer for those parties who wish to participate in the Events and Attendees.
- 1.6. "Attendee[s]" includes any person who attend any Event organized by the Organizer.
- 1.7. "Venue" is the facility where the Event will take place.
- 1.8. "Parties" are the Organizer, the Sponsor and/or the Attendee.

2. SCOPE OF THIS TERMS AND CONDITIONS

- 2.1. This terms and conditions govern the whole relationship between the Parties once the Sponsor or Attendee has agreed to the purchasing of a Sponsorship or Attendance plan and can only be modified in writing.
- 2.2. A copy of this terms and conditions will be provided to the Sponsor or Attendee together with the offer of Sponsorship or Attendance plans before the Sponsor or Attendee agrees to the purchase. Any conduct that implies the approval of the purchase by a representative of the Sponsor or Attendee, is deemed to be an acceptance of this terms and conditions.

3. PRICING

- 3.1. All quotations and prices are exclusive of Value Added Tax (VAT) which, where applicable, will be separately charged at the appropriate rate
- 3.2. The Organizer reserves the right to make alterations in the format, agenda or program of the Event as may in their opinion be necessary in the best interests of the Event.
- 3.3. The price only include what is expressed in the Sponsorship or Attendance plans and in no case can be deemed to include accommodation, foods, or travel costs. When food and refreshments are provided, these will be specified in the Sponsorship or Attendance plan.

4. PAYMENT

- 4.1. After the Sponsor or Attendee inform to the Organizer their confirmation to participate at the Event by email, online registration (via Event website) or signed order, the Organizer (upon acceptance of this order) shall send a confirmation email / letter and invoice which the Sponsor or Attendee agrees to pay under this terms and conditions.

- 4.2. The Sponsor or Attendee shall pay the price due under invoice within 14 days of the date of the invoice or otherwise in accordance with any credit terms agreed between the Organizer and the Sponsor or Attendee.
- 4.3. If the invoice has been issued within the 14 days before the Event, the Sponsor or Attendee will pay no later than on the date of the Event.
- 4.4. Time for payment is of the essence of the contract between Organizer and the Sponsor or Attendee.
- 4.5. If the Sponsor or Attendee fails to make payment within the period in sub-Clause 3.1, the Organizer shall charge the Client interest at the rate of 3% per annum above the Bank of England base rate from time to time on the amount outstanding until payment is received in full.
- 4.6. If the Sponsor or Attendee fails to make payment within the period in 4.2 and 4.3, the Organizer shall have the right to suspend the order / booking until payment is received in full.
- 4.7. If the Sponsor or Attendee does not make use of the Sponsorship or Attendance plan purchased, the Organizer is not obliged to reimburse the amounts paid.
- 4.8. All payments must be made in British Pounds unless otherwise agreed in writing between the Organizer and the Sponsor or Attendee.

5. LIABILITY

- 5.1. Every effort is made to make sure that details and specifications for the Event in the Organizer materials are accurate; the Organizer shall have no liability in respect of any discrepancies or changes to such details or specifications. In any case, the Organizer reserves the right to change the details or specifications of the Event in order to provide the best conditions of quality and safety to the Sponsors and Attendees.
- 5.2. In case any speaker or presenter cannot attend or participate in the Event due to unforeseen reasons or reasons beyond the Organizer's control, the Organizer will make reasonable efforts to find an appropriate qualified new speaker / presenter to provide similar value to the event.
- 5.3. The Organizer will not be liable for death, personal injury or damages of any nature sustained by Sponsors or Attendees or their accompanying persons, or loss of, or damage to their personal property as a result of attending the Event, Event tours or social events. All participants are expected to be insured for any eventuality at the event.
- 5.4. In the event of pandemic outbreak, industrial disruption or other unforeseen circumstances, the Organizer accepts no responsibility for loss of monies incurred by Sponsors or Attendees.
- 5.5. Sponsors or Attendees should make their own arrangements with respect to personal insurance, along with travel insurance.

6. CODE OF CONDUCT

- 6.1. The Organizer is committed to providing a safe and professional environment for likeminded individuals to network and connect. We expect all our attendees and Event staff, no matter their form of participation, to uphold our commitment to diversity and inclusion by supporting us in providing a positive Event environment for everyone.

6.2. By attending our Event you agree:

6.2.1. To treat all attendees and Event staff with respect, supporting the inclusive and professional environment.

6.2.2. To value a diversity of views and opinions by communicating openly with respect for others.

6.2.3. Not to discriminate, harass or intimidate, verbally or physically, any attendee based on gender, race, gender identity and expression, sexual orientation, physical or mental disability, physical appearance, age, religion, national origin, or any other characteristics.

7. CANCELLATION BY SPONSOR / ATTENDEES

7.1. Sponsors wishing to cancel an order / booking must do so in writing to the Organizer. Receipt of such will be confirmed in writing by return. The Organizer incurs in various costs before the conference including marketing, promotion and administration expenses, so the following will apply:

7.1.1. the full cost of the order / booking is refunded for cancellations made within 14 days of placing an order / booking less US\$150 administration fee;

7.1.2. no refunds after 14 days of placing an order / booking. The Organizer may offer a credit note to the Sponsor that can be used for Events in the next one year after the cancellation date.

7.2. Attendees' cancellations received 30 days prior to the Event taking place will be eligible for a refund less US\$150 administration fee. No refund will be made if cancellation is received within 30 days before the event. Cancellations must be made in writing, if the Attendee is unable to attend, the registration may be transferred to another person at no additional cost.

7.3. All registrations for online virtual events are non-refundable regardless of the reason for the cancellation.

7.4. Non-payment or non-attendance does not constitute cancellation.

8. CANCELLATION BY ORGANIZER

8.1. The Organizer reserves the right to cancel any Sponsor or Attendees order.

8.2. In case of cancellation by the Organizer, its liability will be limited to the refund of the amounts paid by the Sponsor or Attendees. In no circumstances shall the Organizer be liable for any loss (including consequential loss) or damage suffered by the Sponsor or Attendee resulting from such cancellation howsoever the same may be caused.

8.3. Should the Event be canceled, postponed, there is a change of the Venue or adversely affected by any cause out of control of the Organizer including but not limited to pandemic outbreak, war, fire, national emergency, labor dispute, strike, lockout, civil disturbance, the Organizer shall be under no obligation to refund all or part of the sums paid by the Sponsor or Attendee in respect of its participation in the Event and shall be under no liability to the Sponsor, Attendees or any other person in respect of any actions, proceedings, claims, demands, losses (including consequential losses) costs or expenses whatsoever which may be brought against or suffered or incurred by the Sponsor or Attendee as the result thereof.

9. MEDIA, INFORMATION AND INTELLECTUAL PROPERTY

- 9.1. The Organizer will document the Event by taking photos and videos of the sessions and activities. By registering and/or attending the Event, the Sponsor or Attendee authorizes the use of their image in photos and videos on the Organizer's website and other information and/or promotional materials created and distributed by the Organizer.
- 9.2. Information supplied by the Organizer in relation to the Event is accurate to the best of their knowledge and belief but cannot constitute any warranty or representation. Any inaccuracy, mistakes or omission in such information shall not entitle the Sponsor / Attendees to cancel its order / booking. All information and data relating to the Event is the copyright of the Organizer and cannot be passed on to any third party for any purpose.
- 9.3. By purchasing an Sponsorship plan, the Sponsor consents on the use of its trademark[s], logo or any other design, word or marketing material provided to the Organizer for the purposes of the use of the Sponsorship plan purchased. Any trademark, logo, design or marketing material of any kind provided to the Organizer will be used only for the purposes of the Sponsorship plan and the Sponsor gives its consent for them to appear in photos and videos on the Organizer's website and other information and/or promotional materials created and distributed by the Organizer.

10. WEBSITES & LINKS

- 10.1. The Event and associated Organizer websites may link to other websites and networking tools, provided for the convenience of the users. The contents of these websites are maintained by their owners, for which the Organizer takes no responsibility; neither can responsibility be taken for contents of any website linking to this website.

11. DATA PROTECTION

- 11.1. Any processing of personal data by the Organizer is subject to applicable data protection legislation, and the Organizer's data protection notice can be found on the Organizer website.
- 11.2. The Sponsor or Attendee, and where appropriate the Organizer, shall notify the other party if it considers it appropriate to adopt:
 - 11.2.1. any specific information security measures to protect the physical and electronic information shared for the purposes of the Sponsorship or Attendance plan purchased; and
 - 11.2.2. any means to address the processing of personal data produced or exchanged in light of applicable data protection or equivalent legislation.

12. APPLICABLE LAW AND JURISDICTION

- 12.1. These Terms and Conditions and the Agreement (including any non-contractual matters and obligations arising therefrom or associated therewith) shall be governed by, and construed in accordance with, the laws of England and Wales.
- 12.2. Any dispute, controversy or claim arising out of or relating to this contract, or the breach, termination or invalidity thereof, shall be settled by arbitration in accordance with the UNCITRAL Expedited Arbitration Rules. The place of arbitration shall be London, United Kingdom; the language to be used in the arbitral proceedings shall be English.